

2021 MISSION REPORT

A YEAR AT THE BACK DOOR MISSION



CHAMPIONS

&

**CHANGE
MAKERS**

HELLO CHAMPIONS AND CHANGEMAKERS!

ADVENTURE THROUGH OUR LAND OF CONTENTS

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1 OUR STORY



Back Door Mission for the Relief of Poverty

The Back Door Mission started over 20 years ago as a drop in centre and incorporated as Non-Profit Agency in 2014. With the support of the Simcoe Street United Church, the United Church of Canada and many faithful donors, the Mission grew to offer many additional services and a safe place for patrons to experience community and belonging. With the onset of Covid-19, the Back Door Mission opened its doors to a community in crisis and along with its partners formed Mission United.

WHY THE NEW LOOK?

Because someone's journey starts today.

BACK DOOR
MISSION



2 MESSAGES

Derek Giberson, Board President



The Back Door Mission had a truly incredible year in 2021: after the uncertain world of 2020, our team and service partners began to find their footing in a new and exciting reality where they could innovate and cooperate in efforts to address urban poverty and social dislocation in ways never tried in Oshawa and Durham Region before. We welcomed our new executive director, Nathan Gardner, and further developed and stabilized our relationships with critical funding partners. More great things are in store for 2022 and beyond!



Nathan Gardner, Executive Director

I began my role as Executive Director of the Back Door Mission in late August of 2021. In my first week I shoveled flood water off of the roof, played in a baseball game with DRPS and our Patrons, and most importantly learned just how so many amazing people have created this incredible space. The Mission and our partners are working tirelessly every day towards a rather ambitious goal: to end homelessness in Durham Region and help those suffering from severe mental health and addictions with the stabilizing support they need. We are excited that in 2021 we were able to establish our addictions treatment continuum, a project supported through the Region of Durham that features partnerships with centres all across southern Ontario.

Beyond the countless lives saved or impacted by the Mission, I can honestly say that I have been the most impressed with the professional resiliency of those who work here. By beginning each day with an unwavering commitment to relationships and service, we will achieve those ambitious goals in 2022 and beyond. Because as they say around here, "We're Your People."



EXTRACT FROM AUDITED FINANCIAL STATEMENTS FOR 2021

Back Door Mission for the Relief of Poverty Financial Statements December 31, 2021

Statement of Operations and Net Assets For the year ended December 31, 2021

	2021	2020
	\$	\$
REVENUE		
Fundraising activities:	10,296	5,763
<i>Less: Direct activities cost</i>	<i>(4,636)</i>	<i>(1,780)</i>
Net Fundraising	5,660	3,983
Donations	219,174	150,137
Grants [Note 4]	977,710	386,474
Interest	27	3
	<u>1,202,571</u>	<u>540,597</u>
EXPENSES		
Office and General	42,644	20,422
Salaries and benefits	451,515	206,987
Program	592,131	303,922
	<u>1,086,290</u>	<u>531,331</u>
Surplus of revenue over expenses	<u>116,281</u>	<u>9,266</u>
Net Assets - Beginning of year	<u>95,251</u>	<u>85,985</u>
Net Assets - End of year	<u>211,532</u>	<u>95,251</u>



4 THE TEAM

We're your people.



Lianne



Nathan



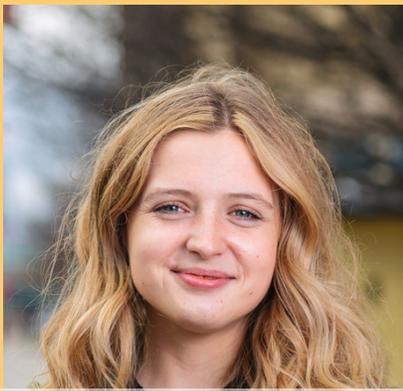
Myles



Stacey



Caitlin



Hannah



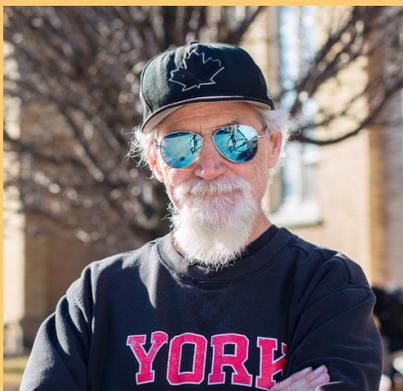
Joan



Ryan



Lyndsey



Daniel



Anne



William

In the HUB

Partner Agencies in Health, Housing and Social Services:

- Oshawa Inner City Health Collaboration *
- Canadian Mental Health Association Durham
- Lakeridge Health -Durham Mental Health Services
- Lakeridge Health- Pinewood Centre
- Ontario Works
- Primary Care Outreach Program
- Community Care Durham
- Community Development Council Durham
- AIDS Committee of Durham Region
- Carea Community Health Centre
- John Howard Society of Durham Region

Mission United, operationalized on April 27, 2020, provides in-the-moment, wrap-around support services to individuals in Durham Region who are dealing with homelessness, housing insecurity, mental health and addiction concerns, and food access challenges.

Together with our partners we have been providing comprehensive in-person services such as medical care, housing/shelter supports, income supports, and day-time safe sleep for unsheltered individuals in Durham Region.

Through this collaboration the Back Door Mission provides the best care for a community in need.



6

MISSION UNITED

2336

visits to safe
sleep and crisis
counselling

**Average
of 15**

emergency room
diversions per
month

**Over
2000**

clients provided
financial services
at Back Door
Mission

222

individuals entered
into withdrawal
management

700+

withdrawal
management
sessions

**600+ OW
300+ ODSP**

New applications



7

FOOD SERVICE

193

Meals served
daily, 7 days
week

70,000+

Healthy meals
served in 2021

Chef William

At the Mission we believe that meals are more than just food in a box. It serves as a way to build relationships and is considered part of our case management strategy. When a patron visits for a meal, it offers them a chance to connect with our team who can then guide them along a pathway of services within our building.



8

OPERATIONS

**Over
\$190,000**

In capital
investments

**Building
Highlights**

HVAC System
Electrical
Office Redesign

Joan, Operations Lead

An Operations Coordinator ensures that all Mission United partner agencies and services work efficiently with one another, while supporting our community.

The Ops team works closely with volunteers and security to provide excellent services to our Patrons.



9

OPERATIONS



Volunteer Heather

50
volunteers actively
serving

72
new volunteers
in 2021

20+
placement students
through Durham
College partnerships

VOLUNTEERS

Our volunteer community is the heart of the Back Door Mission. They are a diverse community who cares and invests in building relationships and providing services for our patrons.





Cory

75

patrons/day
engaging in hub
services

Countless
friendships
formed!

Implementation
of coat check
screening

PATRONS

“ What's the point of dreaming if you can't live the dream? ”

-Patron Konstantinos



11 OUTREACH & ENGAGEMENT



627
Total service referrals

Anne, Outreach Worker

126
Added to the By-name List



Daniel, Peer Support/Outreach

The community engagement and outreach team provided pivotal supports in bridging service gaps throughout Oshawa and Durham Region. This team, which includes peer support and housing engagement workers, specifically works with chronically homeless street engaged patrons who require the complex services located at the Mission United Hub. Our team meets people where they are at and to ensure that these services such as medical appointments, financial support, food security, mental health and several others are as accessible as possible.

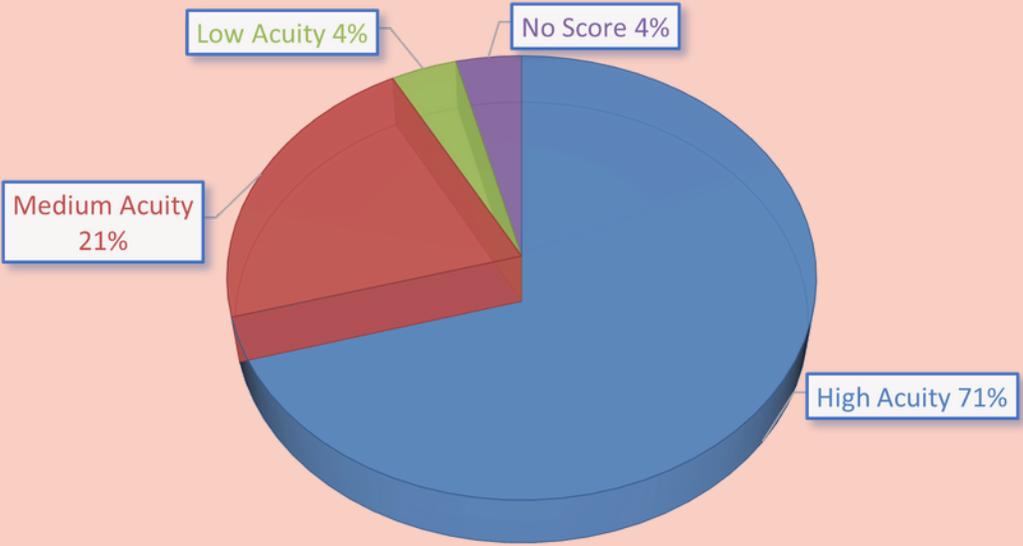


12 OUTREACH & ENGAGEMENT



Lianne, Lead Housing Support

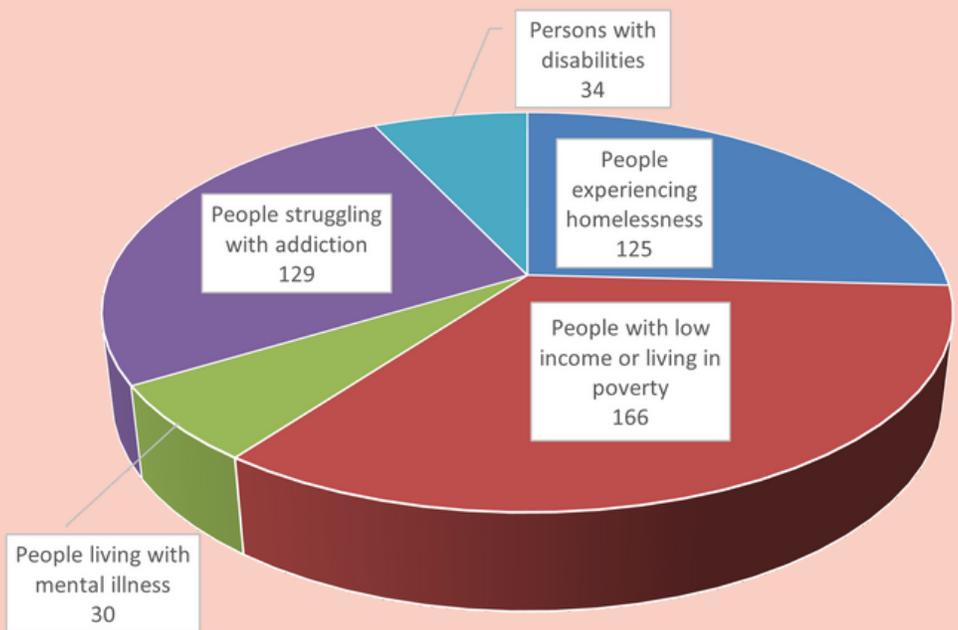
ACUITY LEVEL OF INDIVIDUALS



The Back Door Mission is a Community Access Point where trained staff use a common assessment tool (VI-SPDAT) to determine a person's depth of need (acuity). It collects information used to prioritize them for housing and/or support services and then connects them to housing focused solutions as they come available.

126 Individuals added to the BNL by the Back Door Mission (May - Dec 2021)
44% of the Regional total

DEMOGRAPHICS OF PEOPLE ENGAGED IN Q1 2021



13 COMMUNITY DEVELOPMENT



Mission Knights vs. Durham Blues | August 27th



Outdoor Christmas Spectacular | Dec. 22nd



Ice Cream Day | July 3rd



Karaoke | September 17th



Nothing About Us, Without Us | October 13th

At the Back Door Mission, we believe that singing, laughing, and spending quality time together plays an extraordinary part in an individual's journey to wellness. This is why we host community events along with our wrap-around services and supports.

We consider ourselves leaders in community development and this past year we had amazing collaborations with the Region of Durham, The Gap Committee, Durham Regional Police Service, OntarioTech University, and other organizations. Partnerships like these have allowed us to host educational and community building events such as Nothing About Us, Without Us and the Mission Knights vs. Durham Blues baseball game. The large turn out to our annual events and fundraisers highlight the community's commitment to the Mission.



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COMMUNITY
DEVELOPMENT

we are listening.

STORIES FROM THE HEART OF OSHAWA

backdoormission.ca/wearelistening.com

  @BackDoorMission



Shawn



Don



Shaun



Barb



Ricky



Sliwa



Sharon



Karen



Shawn



Matthew

WE ARE LISTENING filmed in the summer of 2021, provides a platform for the forgotten voices in our city to be heard. This project, featuring 10 stories, was released on our website, Facebook and Youtube channel in November until the spring of 2022.

Gather the listeners. Share the stories.



Thank you for being
champions and changemakers
with us.



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